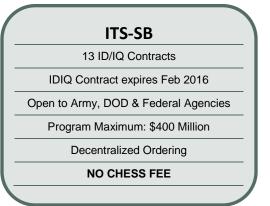


# INFORMATION TECHNOLOGY SERVICES - SMALL BUSINESS (ITS-SB)

The scope of the Information Technology Services - Small Business (ITS-SB) contract includes a full range of services and solutions necessary for the Army to satisfy its support of the Army enterprise infrastructure and infostructure goals with information technology (IT) services within CONUS. The IT services solutions are categorized in the following task areas: Electronic Product Environmental Assessment Tool (EPEAT), Information Assurance (IA), Independent Verification & Validation (IV&V), Internet Protocol version 6 (IPv6) Engineering Services, Migration/Integration IT Services, and Warranty and Maintenance. Ordering is open to Army, DOD and other Federal Agencies.

# Information Technology Services - Small Business (ITS-SB) ActioNet, Inc. Exeter Information Technology Services, LLC Tantus-On Point ATO Systems Support M-Cubed Information Systems, Inc. SNVC, L.C. Superlative Technologies, Inc. Engineering Services Network, Inc. Future Research Corporation T4, LLC Enterprise Information Services, Inc. Link Solutions, Inc. NetCentrics Corporation MicroTechnologies, LLC (Micro Tech)







# **ADVANTAGES**

The ITS-SB solutions are in compliance with existing DOD and Department of Army standardization and interoperability policies, and enhance Army capabilities by supporting implementation of NETCOM's Networthiness program. ITS-SB contemplates services-based solutions that may require a full range of IT equipment. Therefore, end-to-end solutions are included to satisfy CONUS development, deployment, operation, maintenance, and sustainment requirements. Additionally included is support to analyze requirements, develop and implement recommended solutions, and operate and maintain legacy systems and equipment.

### PRIMARY GOODS & SERVICES

The ITS-SB solutions are categorized by Task Areas, which are subdivided into sub-task areas that further define the scope. Task Areas include, but are not limited to the following:

- ✓ Electronic Product Environmental Assessment Tool (EPEAT) Site Surveys, Analysis/Planning for Energy Use Mitigation/Reduction, Recycling End-of-Life Products, Battery Recycling, Energy Management Services
- ✓ Information Assurance (IA) Biometrics, CAC/PKI, Disaster Recovery, Continuity of Operations, Contingency Planning, Remote Monitoring/Intrusion Detection, Security Architecture Design, Security Hardening, Secure Video Teleconferencing, DoD Information Assurance Certification and Accreditation Process (DIACAP)
- ✓ Independent Verification & Validation (IV&V) IV&V Plan Development, Review Functional Requirements, Test Plan Development, Software/Program Certification, Analysis/Assessment
- ✓ Internet Protocol version 6 (IPv6) Engineering Services Site Surveys Analysis/Planning, Assessment & Migration Services, Network Infrastructure Development, Traffic Engineering Analysis
- ✓ Migration/Integration IT Services Site Surveys, Wireless Network Management, Middleware, Installation and Integration of Systems, Analysis/Planning, Education/Training
- ✓ Warranty and Maintenance Legacy Systems Maintenance, Computer Center Technical Support, Commercial Offthe-Shelf Software Products and Support, Computer Systems Administration, Computer Systems Facilities Management and Maintenance, Licensing Support, Software License Management, Network Management, Help Desk Support, Desktop Support, Property Management, Network Support, Network and Telecommunications Infrastructure Support, Office Automation Support, Seat Management / Asset Management

# **HOW TO UTILIZE ITS-SB**

- ✓ Access the CHESS IT e-mart at <a href="https://chess.army.mil">https://chess.army.mil</a>
- ✓ Under Services, select ITS-SB Contracts
- ✓ A list of all thirteen (13) ITS-SB Vendors is provided. Select any of the Contract Details Links to view the following:
  - Full Contract & Modifications
  - Labor Rates
  - RFP Tutorial
  - POC Information (CHESS & Vendor)

## **TASK ORDER PROCESS**

- ✓ Technical Point of Contact (POC) and Ordering Contracting Officer (Ordering KO) develop a statement of work, statement of objectives or performance work statement; independent government cost estimate; evaluation criteria; funding document
- ✓ In accordance with FAR 16.505(b) Ordering, the Ordering KO must provide each IDIQ contractor a fair opportunity to be considered for each task order exceeding \$3,000, except as provided for in FAR 16.505(b)(2)
- ✓ Post the SOW/SOO/PWS requirements package on CHESS IT e-mart via the RFP Tool
- ✓ Select the due date for responses (default is ten (10) days adjust according to complexity of task)
- ✓ Technical POC and Ordering KO evaluate proposals received
- ✓ Ordering KO conducts negotiations
- ✓ Ordering KO awards task order directly to winning prime, and notifies unsuccessful offerors
- ✓ Timeline for acquisition is determined by ordering KO/Customer

